

LFC Supporters Trip Terms and Conditions

RESERVATIONS & PAYMENT

Full payment for the LFC Supporters trip package (the "Trip") is due to Fenway Sports Management (FSM) upon reservation. FSM shall not be obligated to provide the Trip or any services or benefits ancillary thereto unless full payment for the Trip is received by FSM at the time of reservation; partial payments will not be accepted. Payment must be made in the form of cashier's check, MasterCard, Visa, American Express, or Discover. **All Trips are non-refundable.** By purchasing a Trip, you (the "Purchaser", "You" or "Your", as applicable) acknowledge Your acceptance of these Terms and Conditions in all respects.

TRAVEL DOCUMENTS & MERCHANDISE

At least two weeks prior to departure, we will deliver the Trip itinerary for all Trips included in Your reservation to the email address provided by You at the time of purchase (the "Trip Itinerary"). The Trip Itinerary will include a schedule of events, hotel reservation numbers, FSM contact information and other general information. Approximately one week prior to departure, You will receive a pre-departure package with game tickets and VIP credentials for all Trips included in Your reservation (the "Game Day Package"). Please note that any Game Day Package to be delivered outside of the continental U.S. is subject to additional shipping charges. Alternatively, Purchasers outside of the continental U.S. can arrange to have their Game Day Packages available for pickup from an FSM representative upon arrival in Liverpool; provided that it is the sole responsibility of Purchaser to arrange for such pickup. In addition, all persons travelling on a Trip (each, a "Trip Participant") that includes hotel accommodations will receive a welcome packet upon check-in at the hotel that contains useful information, any additional passes, credentials or documentation necessary for the Trip, as well as any merchandise expressly included in the Trip reservation. Any game tickets or credentials that are lost or destroyed should be promptly reported to the FSM contact included in the Trip Itinerary who will work with You to arrange for the delivery of replacements.

HOTEL POLICY

Hotels generally require a credit card or cash deposit upon check-in to cover incidental hotel charges. Each Trip Participant is solely responsible for any hotel incidental charges incurred by such Trip Participant during the Trip, and all such charges must be paid directly to the hotel by such Trip Participant upon check-out. Any requests for specific room types that are not expressly included in the reservation (such as smoking or non-smoking rooms or specific bedding) are subject to hotel availability at time of check-in and cannot be guaranteed.

TAXES

All presently known government and local taxes on services included in the Trip are included in the price of the Trip.

FORCE MAJEURE & REFUNDS

All Trips are non-refundable, except as set forth in this paragraph. Neither FSM nor any of its affiliates shall be liable for the cancellation, delay or modification of any Trip (or any aspect thereof, including any game, event, flight, transportation or hotel accommodation included in Your Trip reservation) that results from any act of war, insurrection, terrorism, civil unrest, government action, embargo, utilities or infrastructure failure, disruption in mass transportation, inclement weather, strikes, work stoppages, labor disputes, or any other reason beyond the reasonable control of FSM (a "Force Majeure Event"). FSM reserves the right to accept or decline any person as a Trip Participant or to cancel a Trip in its sole discretion. If a Trip is cancelled by FSM for any reason other than a Force Majeure Event, FSM will remit a full refund to the Purchaser of such Trip. Such refund shall be Purchaser's sole and exclusive remedy therefor. FSM regrets that it cannot make any exceptions to the refund policy set out

in this paragraph for illness, personal emergencies or any other circumstances. FSM recommends purchasing travel insurance.

PHOTO RELEASE, ASSUMPTION OF RISK & WAIVER OF LIABILITY

You and each Trip Participant included in Your reservation will be required to electronically sign and deliver FSM's Media Release and Liability Waiver. Directions on how each Trip Participant can access, sign and deliver the Media Release and Liability Waiver will be provided in the Trip Itinerary. **Please be aware that FSM will not deliver Your Match Day Package unless and until each Trip Participant included in Your reservation has electronically signed and delivered the Media Release and Liability Waiver.**

SUPPORTERS IN THE AMERICAS

LFC Supporters Trips are intended solely for LFC fans and supporters residing in the United States, Canada, the Caribbean, Central America and South America (collectively, the "Americas"), and are not marketed to any person residing outside of the Americas. If You or any Trip Participant currently resides outside of the Americas, please contact **Fenway Sports** at (617) 226-6909 or travel@fenwaysportsgroup.com